9 March 2017

To: All international students

From: Michael Schmelze, Director, International Student and Scholar Services

Re: International student health insurance

In Spring of 2016, NMSU began requiring that health insurance for all international students be fully paid off by the third Friday of the semester. Recognizing that this requirement could be a financial hardship, and starting Fall 2016, international students will be charged health insurance to their student accounts. This allows students a longer period of time to pay for these charges. Health insurance will need to be paid in full before a student can register for courses for the following semester.

When international students register for courses, their accounts will be automatically charged for six months of HTH health insurance. In the specific case where students start at NMSU during the spring semester, they will be charged for seven months of health insurance, and then for six months thereafter. Students who are sponsored by certain governmental cultural missions/offices will not see this charge. NMSU will not approve other international health policies.

Each semester, all international students will have until registration begins for the next semester to pay their international health insurance. Students who do not pay their insurance in full by the deadline will not be able to register for courses for future semesters.

International Health Insurance can be paid online through MyNMSU or in person at the Cashier’s Office. Students paying at the Cashier’s Office need to specify that they are making a payment toward their international health insurance. Students paying online will select the International Insurance payment code.

Dependents of international students

Dependents (spouse or child) of students must also have health insurance and should come to ISSS for information about appropriate health insurance policies. ISSS staff will assist them in purchasing insurance. NMSU will not approve other international health policies. If a student’s dependents do not have appropriate health insurance, the student will have a hold on their account which will prevent them from registering for courses for future semesters.
Contact Information

Billing questions: University Accounts Receivable (Cashiers Office) Educational Services Center
Office Hours: M-F 8-5 (575) 646-4911 uar@nmsu.edu

Enrollment information: Campus Health Center Hours: 7:30–4:30 during the academic year
Insurance Office: (575) 646-5706 campus_health@nmsu.edu

Office of International Student and Scholar Services Garcia Annex, Room 246
Office Hours: M-F 8-5
Michael Schmelzle, Director (575) 646-2018 isss@nmsu.edu