Strategic Direction and Performance Management

OCTOBER 2018

Board of Regents Meeting

Chancellor Dan Arvizu        President John Floros

BE BOLD. Shape the Future.
Vision 2020 Strategic Priorities
Approved by NMSU Board of Regents – December 2016

6 Student Success Pillars

- Graduate on Time
  - Enrollment
    - KPI 1: Achieve 18,000 Student FTE Enrollment
  - Retention
    - KPI 2: Achieve 21% Graduate Enrollment
  - Graduation
    - KPI 5: Achieve an 83% First Year Retention Rate
    - KPI 6: Achieve 39% 4yr, 59% 5yr, 63% 6yr Graduation Rates
- Get a Job
  - Placement
    - KPI 19: Achieve 100% Experiential Learning
    - KPI 20: Achieve an 80% Career Placement Rate
- Research
  - KPI 14: Achieve $150M in Annual Funded Research
- Giving
  - KPI 23: Achieve a 10% Alumni Giving Rate
Mission

The New Mexico State University System is the state’s land-grant university, serving the educational needs of New Mexico’s diverse population through comprehensive programs of education, research, extension education, and public service.

Aligned with careers of the future, NMSU provides a vibrant learning environment supported by research converging on global challenges, while enriching the lives of diverse communities through a culture of service.

Purpose

Strategic Objectives

Improve Student Success

Elevate Research and Creativity

Amplify Outreach and Economic Development
Strategic Objectives

Improve Student Success
Elevate Research and Creativity
Amplify Outreach and Economic Development

Provide Value
- Be a Recognized Leader in Serving Diverse Students and Eliminating Achievement Gaps
- Advance Vital Academic Programs, and Promote Academic Value and Reputation
- Create an Educational Environment Committed to the Success of Students, Faculty, Staff and Other Stakeholders
- Address Global Grand Challenges: Create Healthy Borders, Develop Critical Infrastructure, Transform the Education Pipeline

Develop Capacity
- Diversify, Shape and Optimize Enrollment
- Build Long-Term Strategic Partnerships
- Optimize Workforce Compensation and Productivity
- Build Philanthropy Pipeline and Foundation Relationship
- Advance Athletic Success, Profitability and Conference Alignment

Build Infrastructure
- Align and Reward Leadership and Organization with Strategic Objectives
- Stabilize and Improve the Financial Position
- Transform Administrative Processes to Serve Academic Excellence
- Develop a Culture of Service, Commitment and Collaboration
- Make Data-Driven Decisions at the Right Level

BE BOLD. Shape the Future.

Draft Oct-3-2018
Performance Measurement
Performance Measurement
Proposed Categories

A. Student Success
B. Research and Creativity
C. Outreach and Strategic Initiatives
D. Financial Stewardship
E. Fundraising and Foundation Relations
F. Athletics
G. Leadership and Organizational Effectiveness
H. Board Relations
### Performance Evaluation
**Proposed Elements**

The Vision 2020 Six Pillars of Student Success have served as the driving force for change and remain at the heart of NMSU’s new strategic direction. As this new direction becomes more refined through constituent engagement the tenets will serve as the basis for executive performance evaluation, and the beginning basis for a comprehensive approach to performance evaluation across the system.

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<thead>
<tr>
<th>A. Student Success</th>
<th>Self Assessment</th>
<th>Board Evaluation</th>
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<tbody>
<tr>
<td>Effectively grows and shapes diverse enrollment, supports academic program demand, student retention and timely graduation, and produces highly qualified graduates with value added career outcomes.</td>
<td>Self Assessment</td>
<td>Board Evaluation</td>
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<th>B. Research and Creativity</th>
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<td>Identifies research and creativity strength, engages students and strategically builds capacity, funding and esteem.</td>
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<th>C. Outreach and Strategic Initiatives</th>
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<td>Engages constituents in setting university direction, develops long-term strategic relationships, and acts opportunistically to solve complex problems, raise the profile of the institution, and generate new revenue streams.</td>
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<td><strong>D. Financial Stewardship</strong></td>
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<td>Develops financial plans which align budgeting with strategic mission objectives and academic priorities, optimizes enrollment, and enhances compensation and productivity.</td>
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<th><strong>E. Fundraising and Foundation Relations</strong></th>
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<td>Develops a mutually beneficial working relationship with the foundation aligned with the strategic goals of the institution, develops alumni networks and giving rate, and identifies and cultivates donors to realize increased levels of fundraising.</td>
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<td>Effectively leverages athletics for higher visibility, student recruiting and student life, realizes enhanced athletic conference positioning and makes progress towards greater revenue self-sufficiency.</td>
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<td>Engages the institution in a shared vision, inspires change, creates of a culture of service and academic success, develops effective communication strategies, promotes the brand, eliminates barriers, optimizes resources and processes, and adopts performance based and enterprise risk management principles.</td>
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<td>Directs the institution in concert with Board objectives and university mission, establishes a positive and constructive working relationship founded on trust, honesty and collaboration, keeps the Board timely and well informed, transparently provides information, and recommends actions and policies to benefit the institution.</td>
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Performance Metrics
Performance Metrics to Improve Financial Stability, Rankings and Value Proposition

A. Student Success
1. Enrollment
2. Retention Rates
3. Graduation Rates
4. Placement Rates

B. Research and Creativity
5. Research Expenditures, Quality and Creativity

C. Outreach and Strategic Initiatives
6. Strategic Partnerships, Outreach Impact and Expenditures
7. Progress on Diversity and Inclusion

D. Financial Stewardship
8. Student Net Revenue
9. Compensation
10. Productivity

E. Fundraising and Foundation Relations
11. Alumni Giving Rate and Gift Revenue

F. Athletics
12. Progress Towards Increased Self-Sufficiency

G. Leadership and Organizational Effectiveness

H. Board Relations